

ApeosWare Management Suite 2 Migration Guide

Important

- (1) This manual may not be edited, modified or copied in whole or part without the written consent of the publisher.
- (2) Some parts of this manual are subject to change without prior notice.
- (3) The screen shots and the illustrations in this manual are used as examples. They may differ from yours depending on the model, the software, or the OS.

Refer to "Setup Guide" for "About Manuals and Accessory Tools", "Conventions", and trademark.

Product information is provided at our Internet homepage. Visit https://www.fujifilm.com/fbglobal/eng/product/aw_manage_suite

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1 Update Installation

This section describes the procedure to update and install from ApeosWare Management Suite 2.0 or later to ApeosWare Management Suite 2.2.

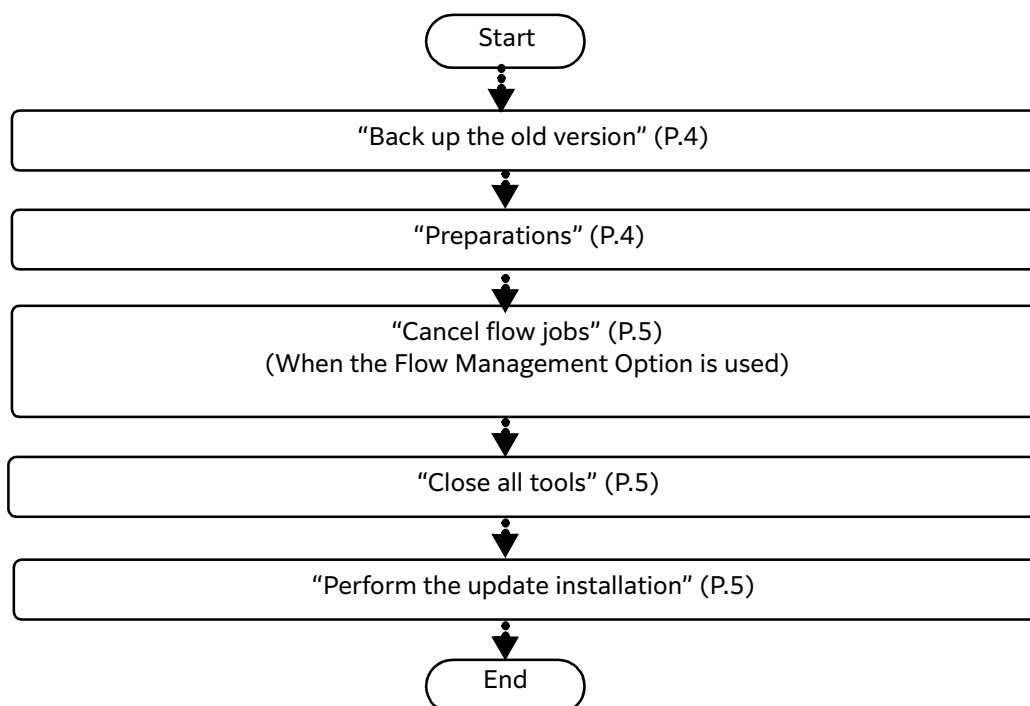
Overview

Update installations are used to update the version of existing ApeosWare Management Suite installations.

Updated software retains configuration information from the old version. Registered user and device information and server configurations can also be used.

To perform an update installation, execute the "Launcher.exe" file found on the ApeosWare Management Suite 2.2 installation DVD-ROM media.

Update Installation Process



License Activation

The same serial number can continue to be used in the updated version.

However, you will need a new serial number to add new options that are not installed in the old version. Contact our representatives for more information on acquisition of serial numbers.

Notes

- The language setting cannot be changed. You must select the same language used in the old version to perform an update installation.
- The edition of the ApeosWare Management Suite cannot be changed.
- Server configurations cannot be changed. If using a distributed configuration, the software must be updated on all servers.
The version update is not supported when the system configuration is as described below. Please note the limitations.
 - Redundant configuration (Cold Standby configuration / N system configuration / load balancer configuration / MSFC configuration, etc.)



Note

In the case of all-in-one Cold Standby configuration or N system configuration, the situation can be handled by performing upgrade and migration on each PC and reconfiguring the system by following this procedure.

- SQL Server cannot be updated. Do not update SQL Server to the version included on the DVD-ROM.
- ApeosWare Management Suite will be temporarily unavailable during the update and installation process due to need to stop services and reboot the PC. Be aware of this if updating the software during normal business hours or other times when ApeosWare Management Suite is normally used.
- After performing the update installation, use the Update Service to apply the most recent ApeosWare Management Suite 2.2 patch.

Back up the old version

Updating ApeosWare Management Suite normally retains configuration information from the old version. However, we recommend that you back up the old version before updating just in case information is lost during the update installation process.

You may need backup data to restore your existing environment if the update installation process fails.



Refer

"Backup and Restoration" in "Installation and Operation Guide"

Preparations

Updating the Version of Environment to 2.1.4

If the version of ApeosWare Management Suite before update is not any of 2.1.4, 2.1.4.1, or 2.1.4.2, update it to 2.1.4, 2.1.4.1, or 2.1.4.2.



Note

The update is available for versions 2.1.4.0 to 2.1.4.2.
Do not update to any version newer than these versions.

Checking the PC environment

The environment requirements may be different between the older version and the updated version.

Check that the PC with the old version meets the requirements for the new version.

Check that the following services are running.

- SQL Server ({Instance Name})

- SQL Server Browser



Refer

"Required Environment" in "Setup Guide"

Stop all antivirus software if running

It is recommended to stop all antivirus software during the update installation process.

Cancel flow jobs

Perform the following steps to cancel flow jobs if using the Flow Management Option.

1. If any jobs are already running, either wait for the job to finish or delete the running jobs.
2. Cancel all flow jobs listed on the [Flow List] page.



Refer

"ApeosWare Management Suite 2 Features Guide Flow Management Option" (hereinafter referred to as "Features Guide Flow Management Option.")

Close all tools

Close all of the following tools running on ApeosWare Management Suite servers, Web clients, and print clients. Each tool can be closed at any rank.

- Update Service
- License Activator
- Data Input Console
- Diagnostics Utility
- Device Setup
- Printer Check
- User Information Registration
- Job Log Analyzer
- Popup Messenger
- Paper Form Editor

Perform the update installation

Update the specific ApeosWare Management Suite software installed on every server, Web client, and print client to ApeosWare Management Suite.



Note

After the update of ApeosWare Management Suite, the screens of ApeosWare Management Suite may not be displayed correctly in a Web browser. If such a case occurs, delete the Web browser cache once and use ApeosWare Management Suite.

Software Update Procedure

Perform the following steps to update your software.



Note

The version update is not supported when the system configuration is as described below. Please note the limitations.

- Redundant configuration (Cold Standby configuration / N system configuration / load balancer configuration / MSFC configuration, etc.)



Refer

Refer to "All-in-One Configuration Update Procedure" (P.6) and "Distributed Configuration Update Procedure" (P.6) for more information on specific update procedures for each type of server configuration.

1. Insert the DVD-ROM of the new version into a DVD drive and start Launcher.exe.
2. If the language selection window appears, select the same language as used in the old version and then click [OK].
3. From the [Features List] or [Tool List] in the [ApeosWare Management Suite] window, double-click the name of the software you want to update.
4. After that, follow the instructions on the screen to perform the update installation.



Note

The operating system does not typically need to be reboot during the update installation process. However, if your system does prompt you to reboot the operating system during the update installation process, make sure to reboot before updating other software.

All-in-One Configuration Update Procedure

Perform the following steps to update software in all-in-one configurations.



Note

Sentinel RMS License Manager for FX controls the licenses of ApeosWare Management Suite and other software of our company.

Sentinel RMS License Manager for FX cannot be uninstalled if other our software of which license is controlled by Sentinel RMS License Manager for FX remains installed.

Conduct uninstallation of Sentinel RMS License Manager for FX at convenient time.

Check that Sentinel RMS License Manager for FX is not used in other software, and then uninstall it in the following steps:

1. Open [Control Panel], then click [Program] > [Programs and Features].
2. In the list of software installed, select "Sentinel RMS License Manager for FX", then click [Uninstall].
3. If a confirmation message is displayed to confirm the start of uninstallation, click [Yes].
Uninstallation starts. Upon completion of the process, a completion message is displayed.
4. Click [Done].

1. Perform the following steps to update the main server software.
 - (1) Update ApeosWare Management Suite.
 - (2) Update the Update Service.
 - (3) Update the Flow Management Option.

Distributed Configuration Update Procedure

Perform the following steps to update software in distributed configurations. Perform the procedure in accordance with your specific server configuration.

Perform the necessary procedures in accordance with your specific server configuration.

1. Perform the following steps to update the main server software.

- (1) Update ApeosWare Management Suite.
- (2) Update the Update Service.



Note

If the main server is updated, the database server is updated automatically.

2. Perform the following steps to update software on the print application server, print input/output server, remote report server, remote OCR server or remote mobile server.

■ For the print application server

- (1) Update the Print Application Server.
- (2) Update the Update Service.

■ For the print input/output server

- (1) Update the Print Input/Output Server.
- (2) Update the Update Service.

■ For the remote report server

- (1) Update the SSRS (SQL Server Reporting Services) for Remote Report Server.

■ For the remote OCR server

- (1) Update the Remote OCR Server.
- (2) Update the Update Service.

■ For the remote mobile server

- (1) Update the Remote Mobile Server.
- (2) Update the Update Service.

3. Perform the following steps to update the flow server software.

- (1) Update the Flow Management Option.
- (2) Update the Update Service.

Method for Updating Tool Version

When the following tool is installed, perform the following steps to update the version.

When Paper Form Management is Installed

1. Use "Form Analysis Data Sharing Tool" to export the form analysis data of the older version.



Refer

Refer to "Features Guide Flow Management Option" > "8. Appendix" > "Accessory tools" for details on "Form Analysis Data Sharing Tool".

2. Uninstall the older version of Paper Form Management.

3. Install the new version of Paper Form Management.

4. Use "Form Analysis Data Sharing Tool" to import the data you exported in Step 1 to the new environment of Paper Form Management version that is installed in Step 3.

When Paper Form Editor is Installed

1. Make backup of the following files contained in {Installation folder}\Paper Form Editor\system to a folder other than the {Installation folder}.

- ControlParts.xcp
- SystemDefinitionAttributeEN.xsf
- SystemDefinitionAttributeJP.xsf

{Installation folder} is as follows if no change is made on the initial settings.

-64 bit OS:

"C:\Program Files (x86)\Fuji Xerox\ApeosWare MS 2"

-32 bit OS:

"C:\Program Files\Fuji Xerox\ApeosWare MS 2"

2. Uninstall the older version of Paper Form Editor.

3. Install the new version of Paper Form Editor.

4. With the files you made the backup in Step 1, overwrite the files in the folder {Installation folder}\Paper Form Editor\system that is installed in Step 3.

{Installation folder} is as follows if no change is made on the initial settings.

"C:\Program Files (x86)\FUJIFILM\ApeosWare MS"

When Solution Editor, Popup Messenger, OnDemand Print Terminal, and Job Log Analyzer are Installed:

(1) Uninstall the older versions of Solution Editor, Popup Messenger, OnDemand Print Terminal, and Job Log Analyzer.

(2) Install the new versions of Solution Editor, Popup Messenger, OnDemand Print Terminal, and Job Log Analyzer.



Note

- To use folders other than initially created after updating Flow Management Option, refer to "Preparing Folders" in "Features Guide Flow Management Option".
- Upgrading to ApeosWare Management Suite 2.2 results in the data in the user data storage folder being moved to the new folder specified when upgrading. However, the following folders will be used as they are after upgrading if they have been used before the upgrading. Refer to "Features Guide" or "Features Guide Flow Management Option" to make settings for new folders as necessary.

- Temporary Folder

It goes by default to {destination folder}\Temp\AWMS_Device_Tmp

- job log folder

It goes by default to {destination folder}\joblog

- The following folders for Flow Management

It goes by default to {destination folder}\Data\FM\folders\input

Folder for the [Save to Folder] function

It goes by default to {destination folder}\Data\FM\folders\output

Folder for the [Document and Attributes Table Output] function

It goes by default to {destination folder}\Data\FM\folders\attrtable

- Storage destination of files imported

{destination folder}\User Management\Import

{storage folder of user data} is specified at installation. It goes by default to "C:\Fuji Xerox\ApeosWare MS 2".

To change the storage destination of files imported, execute file import. Refer to "Create an import schedule (Import file)" in "Features Guide".